

United States Postal Service®

INDUSTRYALERT

November 1, 2017

Attention PostalOne!®, FAST, and Program Registration Users:

FAST Appointment Closeout Update

Recent issues related to the timing of the back-end processes between SV and FAST resulted in a small number of cases where SV appointment scans were not being successfully sent to FAST. However, per FAST rules, these partially complete appointments were automatically closed out 24 hours after the scheduled appointment time. SV batch logic has been updated to prevent this from happening in the future. The changes are scheduled for deployment to production on November 2.

Again, we appreciate your cooperation and patience as we work through this issue. We will provide an update when the deployment is completed.

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